

Providing Outstanding Care  
and Support in Calderdale  
for over 15 Years



**CJP** CARE SERVICES

OUTSTANDING CARE AND SUPPORT YOU CAN TRUST

Because we believe  
you're worth it

CJP Outreach Services  
The Boathouse  
Wharf Street  
Brighouse  
HD6 1PP  
Tel: 01484 621480  
[info@cjpos.co.uk](mailto:info@cjpos.co.uk)  
[www.cjpos.co.uk](http://www.cjpos.co.uk)



## About Us

CJP Outreach Services Ltd is an organisation borne out of personal experience and a desire to take a different and fresh approach to the provision of Care and Outreach Services for people who require care and support.

We care and support for people with a learning disability and/or physical disabilities / complex and multiple needs, or people who just need support with everyday tasks and may require companionship.

We have first-hand experience of what living with, assisting and supporting someone with disabilities is all about and we understand what is important for the individual and also their family.

Our Ethos is based on "The wealth of personal, hands-on experience will stand us in good stead". and I feel that our approach, which is to be one of always "delivering a quality person-centred service" where the customer's needs are met is crucial.

Robin Sidebottom  
CEO



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# Our Quality

Our service is regularly appraised by the regulatory body, Care Quality Commission (CQC). We constantly review our control procedures to make sure that every element of our service and every person we employ is fully compliant.

But we don't just meet standards. We aim to surpass them, and we are proud to be outstanding with our regulator (CQC).

We are committed to improving lives, ensuring people continue to enjoy the best life they can. It's an important job and we know what's at stake. We go above and beyond what's officially required of us to lay the foundation for exceptional care.







# Our People

We constantly review our procedures to make sure that every element of our service and every care worker is fully compliant.

As part of our recruitment process, every applicant undergoes a face-to-face interview. There is a thorough vetting procedure that includes at least the following:

- A Barring and Disclosure Service check
- Written references from a candidate's previous two employers
- A full employment history, with all gaps explained
- Verification of a candidate's identity
- Verification of qualifications and training certificates
- Immunisation status (including COVID Jabs)

We are fully committed to ensuring that all of our care workers receive comprehensive training. We equip them to carry out their specified job role to the highest standards. All new care workers undergo a mandatory training and induction programme.



# How we can Help

- Preparing meals and washing dishes
- Administering medication and providing regular reminders
- Support with moving in and around your home
- Getting out and about
- Household chores such as dusting, laundry and vacuuming
- Personal care, such as bathing, toileting and dressing
- Caring for pets

These are just a few examples of the everyday tasks we can help with.



# Our Services

- Home Visits
- Companionship
- Dementia Care at Home
- End of Life Care
- Respite Care Services
- Home from Hospital
- Live in Care





# Home Visits

If you, or a loved one are of an advanced age, or find performing everyday tasks difficult due to an illness, injury or disability; our home care visits can provide the extra support needed to live independently at home.

The benefits of care in the home can be far reaching, we can help with tasks, such as:

- Dressing
- Cooking
- Domestic chores

Our care workers can make your daily routine that much easier. Visiting care doesn't just provide assistance, it can also improve self-esteem by increasing independence and reducing your reliance on relatives.



# Companionship

Companionship care is a popular choice for those looking to spend quality time doing the things they enjoy. This may include going on outings and spending time in the community for people who are less mobile and living alone.

For anyone looking for some company on a regular basis, it is always more enjoyable to share with another person, be that a meal, a cup of tea, or a good conversation.

A companionship care service can extend to provide support for longer periods of time for such activities as going on holidays and breaks away.





# Dementia Care at Home

Over 800,000 people in the UK have a form of dementia, and 1 in 3 people over the age of 65 will have the condition. Almost everybody will know of someone with dementia.

It's important that the right support and care is available for those who have dementia, and for those who are living with or caring for a loved one with dementia. Through our dementia care service, we support people with dementia to continue living at home safely.

We also support their families through what is a tough time. Our staff are trained to deal with the challenging behaviours that may come with dementia progression with care, compassion and professionalism.







# End of Life Care

Coping with a terminal illness is one of the most difficult challenges life can throw at you. We make a commitment to help you and your loved ones cope during this difficult time, by offering a professional and empathetic end of life care service.

Our care team can make your final days that much more comfortable and lessen the strain on relatives. It also enables you to remain at home, in familiar surroundings, with your family at your side. The advantages of remaining at home are:

- Stay in the familiar comfort of your own home
- One to one round the clock care
- Freedom to choose
- Family and friends can visit
- You decide on your routines and lifestyle



An elderly couple, a man and a woman, are sitting at a table. The man, on the left, has grey hair and a beard, and is wearing a red and white plaid shirt. The woman, on the right, has grey hair and is wearing glasses and a light blue button-down shirt. They are both looking down at a blue smartphone held by the man. There are some papers on the table in front of them.

# Respite Care

There are over a million people in the UK who care for a loved one on a full time basis. This can be a physically and mentally demanding role, even for someone who has been doing it for many years.

As an informal or family carer most of your time and energy is spent caring and supporting a loved one. It is important for you to take regular breaks. By using respite care you can take time out for yourself and enjoy a rest.

We are able to provide respite care, allowing family members or carers to have a break. This can last anything from a few days to several weeks and allows carers to return to their duties feeling rejuvenated and refreshed.

Our team takes pride in a friendly, sympathetic approach and we will ensure the Care Worker is suitably matched to provide the best possible support.



# Home from Hospital

Our home from hospital service enables hospital outpatients to recover comfortably at home following serious illness or injury.

We understand that illness and injury can put an incredible strain on the body and that the quality of care received during the recovery process is extremely important to your long-term health.

By providing high quality care we can reduce the risk of complications and enable you to concentrate on your recovery. Our home from hospital support includes assistance with tasks that are either impossible or difficult for you to do until you recover fully.





# Live in Care

A live in care service provides around the clock home care for adults and the elderly who may need this level of support to continue living in their own home and community. We provide you with your own, dedicated live in care worker who is always available in your own home to help you, day or night. Here are some examples of how live in care can support:

Support moving around the house

Assistance with showering, bathing, shaving and oral hygiene

Assistance with dressing

Bowel incontinence and assistance with toileting

Assistance with a commode, bottle or catheter bag emptying

Forgetfulness or short term memory loss

Cannot be left alone safely

Assistance to eat and drink

Prompting to take medication or re-order medication



## Next Steps

If you have decided that you would like to discuss your requirements further, we will arrange a no obligation home care assessment. This will ensure that we understand exactly what is needed and will be able to provide you with an accurate cost for the care service.

A member of our senior care team will arrange to come and meet you or your loved one to discuss the types of care and support needed.

Our senior care professional will also be able to offer advice and guidance, spending time with you to discuss the type and level of support that best suits you. A care needs assessment will be created, and a risk assessment to ensure that both our customer and care worker are safe.

At this point, we will be able to understand more about your requirements and establish what will work best for you and those around you.

We understand that needs change so we regularly review and update our care plans to reflect this.

We can accommodate a wide variety of requirements, from the occasional hour or part of, up to 24 hours a day, seven days a week, 365 days a year.

## Contact Us

Phone:

01484 621480

Email:

[info@cjpos.co.uk](mailto:info@cjpos.co.uk)

Address:

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Brighouse  
HD6 1PP

Inspected and rated

Outstanding ★







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